

Frequently Asked Questions

Pet Registration

Why must I register my pet?

Under the Companion Animals Act 1998 all kittens, puppies or any cat/dog sold or given away after 1 July 1999 must be microchipped and registered for life.

How do I get my pet microchipped?

Your pet can be microchipped by your vet. You will be given a microchip for which you must bring with you when you register your pet.

How do I register my dog/cat?

Oberon Council is a registration agent for the NSW Companion Animals Register. You can register your dog or cat at the Council Administration Offices. You will need to bring your microchip number and proof of desexing (if applicable) with you.

What happens once my pet is registered?

Council will give you the pink copy of the registration form, and Council must enter the information on the NSW Companion Animals Register within 7 days.

If you are not registering at Council, the registration agent must send the yellow copy of the form to any local council within 3 days.

Once the information has been entered on the Register, you should receive a Certificate recording your details as the pet's owner.

Only authorised people, such as Council staff and police, can access the information on the NSW Companion Animals Register and only to enforce the Companion Animals Act 1998.

What if I'm concerned about my privacy?

If you are concerned that disclosure of your information could jeopardise the safety of you or your family, you may request that these details be suppressed.

If this is the case, it is recommended that you do not list your animal on any private databases either.

This information is collected on behalf of the Department of Local Government (Locked Bag 3015, Nowra NSW 2541), and is held on the NSW Companion Animals Register which is administered on behalf of the Department by Standards Australia.

What if there are errors on the Certificate?

You can correct or update the information on your animal's Certificate by contacting Council.

You may need to provide written proof before Council can amend your record.

Council will then provide you with a new Certificate once the changes have been processed.

Frequently Asked Questions

Pet Registration continued

What if my circumstances change?

If circumstances change, you need to notify Council to update your animal's record within the specified period of time.

You may need to take a copy of your Certificate to Council.

Some examples of changed circumstances are:

- Change of ownership, either sold or given away – the previous owner must notify Council within 14 days.
- Change of address – within 14 days.
- Change of any other of the animal's details, eg desexed – within 14 days.
- A court declaration that a dog is dangerous is made or revoked – within 7 days.
- The animal dies – within 28 days.
- The animal is missing for more than 72 hours – within 96 hours after the animal went missing.

If you don't notify any of these changes or you give false or misleading information, you may be fined under the Companion Animals Act 1998.

What if I sell or give away this animal?

Before selling or giving away your animal, you should get a copy of the 'Change of Owner Details C3A' form from Council.

The form is also available on the Department of Local Government website at www.dlg.nsw.gov.au

Both you and the new owner will have to complete and sign the form.

As the previous owner, you have the responsibility of sending the completed form to any local council within 14 days.

You will need to attach a copy of this form or your Certificate to the 'Change of Owner Details' form.

Additional Information and Support

Oberon Council staff are always available to assist members of the community.

During business hours call Council on (02) 6329 8100.

